

QUALITY POLICY

PMP Montex s.r.o. is an established company on the Slovak market with the ambition of growth, prosperity, and above all constantly improving quality management system and range of provided services.

The company's policy is primarily aimed at the efficiency and effectiveness of all business processes directed towards customers, business partners, employees and all stakeholders, with an emphasis on compliance with all legislative, environmental, safety and ethical requirements.

In accordance with the introduction of the quality management system, the management of PMP Montex s.r.o. has fully identified with the content of the standard **STN EN ISO 9001: 2016** and the principles established by this standard will be implemented throughout the company and in the context of business also towards clients, employees, suppliers, external collaborators and the public, that is:

in relation to customers

- maintain lasting satisfaction of existing and future customers
- work with regard to current and future needs and expectations of customers, thereby increasing competitiveness and market share
- respond flexibly to customer requirements
- innovate and improve the services offered
- follow all procedures and instructions based on applicable legislation

in relation to employees

- utilize the potential of qualified and informed employees
- develop the knowledge and skills of employees according to established plans
- use the newly acquired knowledge and skills effectively in practice
- motivate employees towards teamwork and continuous quality improvement
- maintain a pleasant working environment and develop personal responsibility
- improve the awareness of the company's employees in regard to environmental responsibility and OSH through regular training

in relation to suppliers

- ensure material needs and energy by selecting suitable suppliers
- monitor and evaluate the competence of suppliers
- develop active cooperation in the implementation of quality services

in relation to quality

- ensure a consistently high quality of the offered services by all available means and utilizing all the options
- continuously improve the quality management system in accordance with the standard ISO 9001: 2016
- comply with the rules of the code of ethics through behaviour, corporate culture and mutual cooperation with internal and external stakeholders
- examine risks across the entire company and eliminate critical points through an effective quality management system
- create the necessary organizational, personnel and financial resources for the maintenance and development of quality management systems

To fulfil this policy, the company applies, develops and improves a quality management system with a focus on efficient and effective performance of all services in all phases of implementation, including compliance with the legislative requirements of the market and the legislation affecting all activities of the company.